

OIT-003 – Associate Chief Information Officer – Technology Services

Office of Information Technologies

Department Description

The Office of Information Technologies (OIT) provides the centralized technology support for the university, working closely with all decentralized technology support staff across campus. OIT provides support for instruction, research, and administration. Functional service areas include Computing Infrastructure Services, Networking and Telecommunications Services, Enterprise Information Technology Services, Information Security, Academic & Research Computing, Instructional Technology Services, Project Management, and User Support Services.

Position Summary

The Associate CIO for Technology Services of the Office of Information Technologies will provide vision and leadership for the Technology Infrastructure aspects of the organization and serve as the Chief Information Security Officer for the university. Reporting to the CIO, the position will also work closely with other IT units on campus and campus senior leadership. The faculty-based Advisory Committee on Academic Information Technologies, Administrative Priorities Committee, and the Technology Administrators Group provides advisory input to this role.

This position will oversee five key infrastructure-focused units within OIT (Networking and Telecom Services, Enterprise Information Technology Services, Academic Research Computing, Computing Infrastructure Services, and Information Security).

The Associate CIO for Technology services will be:

- An outstanding service professional who understands how technology can serve a diverse higher education institution and who can provide technological leadership to the community
- A planner with a solid background in architecture and implementation who can chart a course for the institution in technology and identify how it can achieve its goals and what steps that will require
- A designer who guides the technology infrastructure groups to deliver the resources and service levels required by the CIO
- An excellent and persuasive communicator adept at understanding and interacting with other IT professionals on campus
- An excellent listener who will be responsive to the needs of the diverse interests of the university community
- A leader able to attract, develop, and retain outstanding technical staff and develop a culture of continued professional development an in-house mentored training
- An accomplished and effective manager who welcomes staff input in problem solving and decision making
- A fiscally prudent, bottom-line oriented administrator

- A facilitator able to work collaboratively with faculty, administrators, and staff throughout the university and form other universities and organizations in which Portland State University has relationships

Position Qualifications

- Proven success in managing a large and diverse team of technology-oriented service professionals with an emphasis on infrastructure services
- A demonstrated grounding in technology architecture and implementation coupled with the ability to communicate effectively with highly skilled technology professionals
- A demonstrated ability to adapt to quick changes in organizational direction, temporarily assuming multiple (and sometimes technical) roles as needed in order to assist in organizational evolution
- A minimum of seven years progressive technology management experience, preferably in a university setting or similar public organization
- Outstanding communication and interpersonal skills are essential
- Proven success developing and implementing information security training, policy and procedures
- Bachelor's Degree in relevant discipline (Master's preferred)

The ACIO must have the ability to work independently, but also in cooperation with other campus leaders as part of the vice president's council.

Compensation

Competitive salary is commensurate with qualifications and experience. Salary includes an excellent benefits package with fully paid healthcare, generous retirement and vacation packages, and tuition reduction for the employee or a dependent at all Oregon University System institutions.

To Apply

Submit a resume and letter of interest to Brenna Kutch, brennak@pdx.edu – all applications must be submitted via email, preferably as a pdf. Applications will be accepted until August 31th, 2010.